

# CCTV Remote Internet Access Booking Form

(ALL information is to be completed by the customer - \* mandatory)

## CUSTOMER DETAILS

Full Name\*

Order ID

Preferred Contact Number\*

E-mail Address

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Below is a list of essential requirements for our technical support team to assist you (must tick all):\*

Do you have access to a laptop or PC connected to your internet enabled network?

Do you have administration level access on the laptop or PC with permission to make changes?

Is your CCTV system already set up for general use and connected to an internet enabled router?

Do you have the latest version of TeamViewer installed on your laptop or PC?

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## ROUTER

Manufacturer

Model No.

User Name\*

Password\*

Default Gateway

Public IP Address

## CCTV DEVICE

Manufacturer & Model No.\*

Local IP Address

User Name\*

Password\*

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Preferred Appointment Date (MM/DD/YYYY)\*

Preferred Appointment Time\*

By submitting this form you agree that all information provided is accurate and correct and you are giving permission for Satsecure (Shompassive Ltd) to use this information when setting up your CCTV remote internet access. Any errors or incorrect information submitted in this form may result in your appointment being delayed or cancelled. Our technical support team reserve the right to cancel your appointment at any time should they discover that your laptop or PC is unsafe, your network is too sensitive or the network owner has not given express permission. Please contact us for further details.